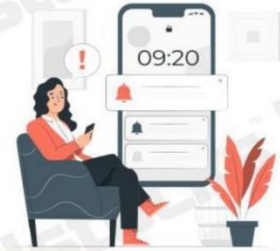


HOW TO REQUEST CASH OUT

continuation IMPORTANT REMINDERS



Deposit Rejections Reasons

Kindly note the following common reasons why Cash Out requests are rejected:

1. Cash Deposit Only (CDO) Account
2. Invalid Account Number
3. Invalid Account Name (Should be the same with your registered trading account name)
4. Closed Account
5. Dollar Account

For **Joint Account** holders, the bank account name should be the same with your registered trading joint account name.

All rejected cash out requests will be charged **Php 100.00** for the re-issuing of checks, which will be debited from your respective trading accounts.

Cancellation of Cash Out Request

1. Communicate with Philstocks Representative for your request to cancel.
2. Allow Philstocks Representative to verify your information.
3. Upon successful verification, cancellation of request will be executed. Amount will be credited back to your trading account and cancellation fee may apply.

HOW TO REQUEST CASH OUT

continuation
IMPORTANT REMINDERS

FOR BDO ACCOUNT HOLDERS



BDO AUTO-CREDIT
ARRANGEMENT
FOR CASH-OUT

**ENROLL YOUR
BDO ACCOUNT
NOW**

"To enroll your **BDO** Account, kindly go to your web-based trading platform and click the **REQUEST ICON** on the right-side portion of your screen and click "**ACA Enrolment**" from the sidebar menu. You may enroll up to five (5) **BDO** accounts."

Philstocks[™]



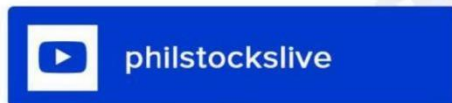
HOW TO REQUEST CASH OUT

continuation IMPORTANT REMINDERS

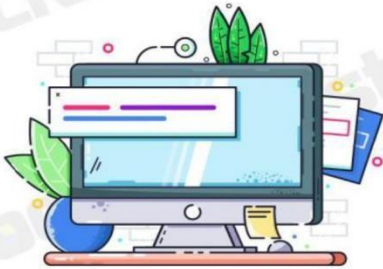


Status of Cash Out Request	Fee	Crediting of Fund Back to Trading Account
Pending	Free	Real Time Crediting
On-Process	Php 100 Cancellation Fee	2-3 Working Days
Granted / Issued	Php 100 Cancellation Fee	2-3 Working Days

For **ACCOUNT OPENING CONCERNS**, kindly email our Sales Department at sales@philstocks.ph
For **ADD FUND, CASHOUT, OR GENERAL CONCERNS**, kindly email our Customer Care Department at info@philstocks.ph or call **8588-1900**



HOW TO REQUEST CASH OUT



VIA WEB PLATFORM

www.philstocks.ph

1. Login to your Philstocks Account (www.philstocks.ph)
2. Click “REQUEST” on the right side of your platform
3. Click “CASH OUT” on the left side corner
4. Under “CASH OUT”, select your “CLAIMING OPTION”
5. Fill up the necessary fields
6. Click “PROCEED”

IMPORTANT REMINDERS



If the amount is from the available cash balance or selling proceeds, and the request is made on the same day, the check will be dated two (2) working days after the transaction. Request made after the cut-off, 12 noon, your check will be dated three (3) working days after the transaction.

Cash out requests made after 12:00 NN will be processed the next business day.

Amount requested shall be issued in the form of check payable to your **registered trading account name**. Philstocks default issuing bank is BDO.

Only checks that is for pick up by Personal (Account Holder/s) will be released uncrossed/open.

Clients will be informed through email if there's a concern regarding the request. Check your registered email for advice.